



Ruff Haven Crisis Sheltering Contract

- In signing this contract, I certify that I am at least 18 years of age and legally able to sign documents/contracts.
- I certify I am the legal owner of this animal(s) or the owner's representative acting upon the consent of the owner.
- I understand that Ruff Haven's Crisis Sheltering program is up to a maximum of 60 days.
- My pet must be picked up by this date: _____ (Date of pickup)
- I understand if I misrepresent any statements in my application or this contract regarding my situation, or the behavior or health status of my pet, my pet will be immediately exited from the program and I will be ineligible for future services.
- I understand my pet(s) will be boarded at the Dogs All Day facility in South Salt Lake or in a private foster home.
- I understand my information is confidential and will only be shared with necessary Ruff Haven parties, unless otherwise authorized.
- I understand that if my pet(s) are not reclaimed by my given check-out date, Ruff Haven possesses the right to place my pet(s) up for adoption or transfer my pet(s) to another shelter/county facility. At this point I will have no rights to my pet(s) and will not be paid any form of compensation.
- I understand that it is my responsibility to provide Ruff Haven with a working phone number/email that I may be reached at.
- I understand that I am required to maintain contact with the assigned Ruff Haven volunteer by text or email each week (at least once every 7 days) to check in regarding my situation. At this time I will receive an update about my pet(s) which *may* include pictures, video, or a video conference call with my pet.
- I understand that not checking in is breaking my contract agreement and is grounds to be tendered a 7-day notice (see below).
- I understand that Ruff Haven has the right to issue an exit notice for a breach of contract in any manner. This notice will give me at least 24 hours to reclaim my pet before they are exited from the program. **(This includes leaving treatment without notifying Ruff Haven.)**
- I understand that if I do not pick my pet(s) up by the end of the 7 day of the notice, Ruff Haven possesses the right to place my pet(s) up for adoption or transfer my pet(s) to another shelter/county facility. At this point I will have no rights to my pet(s) and will not be paid any form of compensation.
- I understand that Ruff Haven has the authority to make medical decisions for my pet(s) in case of emergency, including euthanasia upon the advice of a licensed veterinarian.
- I understand that Ruff Haven will spay/neuter (if not previously done) and fully vaccinate my pet(s) prior to returning them to me.

In-Home Animal Care

All Ruff Haven animals will be placed in Foster homes as we have availability.

Pets in our Foster Sitter program are to be placed in a home with a registered Ruff Haven foster volunteer. By allowing your pets to be placed into foster care, they would live in a home with a volunteer during the duration of their stay in our program. Foster care is a great way to keep your pets happy and healthy in a home environment until you are able to take them home at the end of their time in our program.



- Communication will go through a Ruff Haven leadership officer. There will be no direct contact with the foster home.
- Pets that are placed into foster care must be microchipped.
- Visitation for dogs will be arranged to happen at Dogs All Day based on the foster and the owner's schedule during Dogs All Day business hours.
- Cats are unable to travel without a great deal of stress. **Due to this, visitation will not be available for cats in foster care.**

Please initial the statement below:

_____ Yes, I give my permission to have my pet(s) placed into a foster home and be microchipped if needbe.
This is mandatory.

Print Name _____

Signature _____ Date _____

Ruff Haven Representative _____ Date _____

Doggie Day Trip Program

While your dog is in our sheltering program they have the opportunity to be walked by our trained volunteers. This provides them with much needed socialization, mental stimulation, and exercise outside the facility. This is especially beneficial for long-term stay dogs, who are with us 30 days or more.

Our most experienced dog walking volunteers also have the opportunity to take dogs on short field trips, off site. Some of these places may be a park, local coffee shop or restaurant, or trail. Being able to be outside of the facility environment helps reduce their stress level, minimizing negative behaviors when they return home.

Your dog will be transported in a car of the Doggie Day Trip volunteer. While all efforts to keep them safe and secure are made, they will possibly encounter strange dogs and/or stressful situations.

_____ Yes, I give permission for my dog(s) to participate in the Doggie Day Trip Program.

_____ No, I do not give permission for my dog(s) to participate in the Doggie Day Trip Program.



Temporary Care Disclaimers

- I certify that the animal(s) I am entrusting into Ruff Haven's care do not possess any dangerous behaviors, diseases or illnesses unless otherwise disclosed to a Ruff Haven volunteer in addition to being included in the temporary care application. _____ (Initial)
- I understand that I, as the Permanent Guardian, retain full responsibility for any and all damage or injury to person or property caused by my pet(s). I understand if my pet bites any person while in our care they will be required to serve a 10-day quarantine (bite watch) per Utah state law, and we may be required to report the incident to the local animal control jurisdiction. _____ (Initial)
- I certify that I release, discharge and agree to hold harmless and indemnify Ruff Haven its officers, its members, volunteers, coordinators, representatives or any other person, firm or corporation involved with the efforts or business of Ruff Haven Crisis Sheltering from all claims, demands, actions or causes of action or liability of any kind incurred as a result of or in connection with the adoption, fostering, veterinary care or other disposition of the above named pet(s). _____ (Initial)

Payment for Care/Medical Expenses

We understand the difficult circumstances presented for people with pets in our crisis sheltering program. Our goal is to work with families based on their situation, while still covering the cost of care and medical expenses accrued for the pets in our program. We fund this program through grants which do not cover the expenses incurred for the pets in our care. Anything you can contribute will help us continue offering this program. **The suggested donation is \$1 a day or \$7 a week, plus a bag of dog/cat food.**

- I agree to pay a minimum of \$_____per WEEK/MONTH (circle one) for my pet(s).
 - To make your donation, please go to our website www.ruffhaven.org/donate. Please note on your donation it is a donation for temporary care of your pets. Please list your animal(s) names.
- I agree to provide _____bags of food for my pets and the other animals in our program.

We appreciate any donations/contributions that can be made to your pet's care and medical expenses.



Medical/Additional Waivers

Please initial the medical waivers below. If you do not initial and agree to each of these waivers, we will be unable to accept your pet(s) into our program.

_____ **(CATS ONLY)** – Ringworm is a common fungus that can be present in the shelter environment. Because the ringworm fungus can survive for long periods in the environment, and because cats can be asymptomatic carriers, it is important to understand that ringworm is a potential risk. I understand that by checking my cat(s) into Ruff Haven, I assume the risk of ringworm and will not hold Ruff Haven liable.

_____ **(CATS ONLY)** – A URI (Upper Respiratory Infection) is a common and contagious viral infection that is prevalent to shelters and catteries. It presents symptoms such as sneezing, ocular/nasal discharge, congestion, etc. It is typically resolved with a course of antibiotics. Upper respiratory infections can be common for cats that experience environment change and/or cats that have not been previously vaccinated. I understand that by checking my cat(s) into Ruff Haven, I assume the risk of upper respiratory infection illness and will not hold Ruff Haven liable.

_____ **(DOGS ONLY)** – Kennel Cough (Bordetella) is a common and contagious viral infection that is prevalent to shelters and boarding facilities, similar to a human cold. It presents symptoms such as sneezing, ocular/nasal discharge, congestion, etc. Upon advice from our veterinarian unless the dog is not eating, drinking, or is acting lethargic we allow kennel cough to run its course naturally. When needed, antibiotics will be prescribed and given. Kennel Cough can be common for dogs that experience environment change and/or have not been previously vaccinated.

_____ **(DOGS/CATS)** – While we make every attempt to keep your pet healthy while in our care, boarding by nature is stressful to your pet(s). Pets placed in stressful situations may experience decreased immunity which renders them more susceptible to illness as well as weight loss. **It is common for dogs to lose up to 5% of their body weight while being boarded. This is especially common for dogs boarded for over 14 days.** I understand that Ruff Haven will treat my pet(s) as needed for illness but will not be liable for any medical conditions that occur.

_____ **(DOGS ONLY)** – Due to the nature of how dogs play and interact with each other scratches, bites, and sore muscles can occur. I understand the risks involved with communal boarding of dogs. Our boarding dogs sometimes play both outside and inside with other dogs. Although we will offer reasonable care, the unpredictable personality of dogs can sometimes lead to injury.

Medical Requirements/Options

The following vetting will be provided to all pets that check into our crisis sheltering program (if not done previously) prior to them being returned to their owner.

Dogs: spay/neuter, distemper/parvo vaccine, Bordetella vaccine, rabies vaccine, flea/tick, lice, and deworming treatments.

Cats: spay/neuter, FVRCP vaccine, and deworming treatments.



The following interventions may be performed on your pet. Your pet's specific circumstance may require other interventions that are not listed below. We will attempt to inform you ahead of time of any additional procedures needed, but time and medical needs may not always allow it.

- General health examination, ear cleaning, teeth cleaning, teeth extractions, grooming, nail trimming, spay or neuter, biopsies, removal of growths, wound care, stitches, behavioral assessment and training.
- Pets may be exposed to infectious diseases when in contact with other pets. Should this occur, we may give your pet antibiotics and other medications to treat and/or alleviate symptoms.

Depending on circumstances, pets undergoing anesthesia may receive a pre-anesthetic physical to evaluate liver and kidney function, blood glucose level, and red blood cell volume prior to anesthetic administration. These are indicators of the pet's general health and ability to safely metabolize anesthetic drugs.

I understand that some risk and complications (including death) always exists with any intervention including anesthesia and invasive procedures and that during performance of this/these procedure(s), conditions may be encountered that necessitate an extension of, or variance from, the procedure(s) set forth above. I understand that favorable results cannot be guaranteed. _____(Initial)

Microchipping

Ruff Haven requires pets in our temporary care program to be microchipped. The microchip is a small grain of rice sized implant that goes beneath the skin between the shoulder blades of dogs/cats. The microchip is intended as a means of identification for a pet and also provides owner information to a finder in the case the pet was lost. Ruff Haven will register the microchip to me before my pet goes home.

Please initial the applicable statement below:

_____Yes, I would like for Ruff Haven to microchip my pet(s) for me.

_____No, my pet is already microchipped.



By signing below, I certify that I have read the Ruff Haven Crisis Sheltering contract thoroughly and hereby agree to all things in said contract.

Owner Name:	Pet Name(s):
Owner Signature:	Date:
RHCS Representative Name:	RHCS Representative Title:
RHCS Representative Signature:	Date:

_____ I have not left any personal items for my pet at Ruff Haven Crisis Sheltering.

_____ I have left the following personal items with my pet. I understand that Ruff Haven Crisis Sheltering is not responsible for any lost items. I understand I will most likely not get them back.

Please list all items:



Emergency Contact Information

Please provide information below including information for a friend or family member we may contact in case of emergency or we are unable to reach you.

Your information:

Complete Address: _____

Phone Number _____

Email address: _____

Emergency Contact Information:

Name: _____

Address: _____

Phone Number: _____

Email address: _____

Authorization to Release Information

I _____ authorize Ruff Haven Crisis Sheltering to release information to the following individuals:

_____	<input type="checkbox"/> About my animal	<input type="checkbox"/> About me
_____	<input type="checkbox"/> About my animal	<input type="checkbox"/> About me
_____	<input type="checkbox"/> About my animal	<input type="checkbox"/> About me



Share Your Story - Pay it Forward

We are able to provide this service to the community because of grants that provide funding to cover the cost of boarding, food, supplies, and medical care for the pets in our program. In order to receive grants, our grantors want to hear the stories of the people and pets that have been helped by our program. Without these grants, we would not be able to offer this program.

You can pay it forward to others that need help and support this program by allowing us to share your story. We may also use this information to share the impact of our programs with others through social media, our website and other collateral materials.

I give Ruff Haven Crisis Sheltering permission to share (initial all that apply):

Photos of my pet – _____

Photos of my pet and me – _____

Our story (me and my pet) – _____

Photograph Release Form

I hereby authorize Ruff Haven Crisis Sheltering and its agents, successors, assigns, licensees, designees, and affiliates to:

- I. Record my image, likeness, and/or voice and my pet's image on a photographic, video, audio, digital, electronic, or any other medium;
- II. Use, reproduce, modify, exhibit, and/or distribute any such recording for an unlimited time in any medium for any purpose that Ruff Haven Crisis Sheltering and those acting on its behalf may deem appropriate, including promotional, editorial, or advertising efforts but not limited to any news program, media release, educational film, television, online, advertisement, or any other use or purpose in any media now known or later developed, with no notification or compensation to me; and
- III. I understand that I shall have no right to inspect or approve any such recordings and uses and they shall remain the property of Ruff Haven CrisisSheltering.

By signing this form, I acknowledge that I have completely read and fully understand the above release and agree to be bound thereby. I also release, waive, and forever discharge any and all claims arising out of the use by Ruff Haven Crisis Sheltering, its agents, successors, assigns, licensees, and affiliates.

Signature _____

Date _____