

## Animal Owner Quarterly Survey

Father Joe's Villages wants to create a comfortable environment for you to temporarily reside with your animal(s) while you prepare for your new home. Please let us know what we are doing well and where we can improve. FJV is the fortunate recipient of new funds that will allow us to add more animal-focused resources to our residential programs, including newly created pet relief areas at the JKC and PMC. As those resources come available, we will be sure to communicate them to you. In the meantime, please let us know in the comments section if you have any ideas or requests. Thank you for taking the time to complete this survey.

### Instructions:

Survey questions are asked quarterly of each animal owner residing in the JKC, BMC, and PMC programs. Surveys are completed in March, June, September and December, effective December 2020. (Note: December 2020 survey will be completed by 1/3/21 due to the 2020 holidays.) Please return to residential staff when done.

Client ID #: \_\_\_\_\_ Building (circle one): JKC BMC PMC Survey Date: \_\_\_\_\_

Number and species of animal(s) residing with you at the Village (ex. 1 dog, or 1 cat and 1 dog):

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Please answer each of the following statements by placing an X under only one response.	Strongly Agree	Agree	Disagree	Strongly Disagree
I feel supported by staff to take care of my pet.				
FJV provides me with access to essential items for my pet (e.g. crate, bowls, leashes, etc.).				
I know how to request access to veterinary and other pet-support services in the community (e.g. onsite veterinary services provided by community partners).				

Comments or Questions:

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## Animal Owner Exit Survey

Thank you for staying with us. We hope that we created a comfortable environment for you to temporarily reside with your animal(s). Please let us know what we did well and where we can improve. Thank you for taking the time to complete this survey.

### Instructions:

Survey questions are asked at the exit of each animal owner residing in the JKC, BMC, and PMC programs. If a survey is not able to be given at exit, staff may make contact you by phone or email after exit to perform the survey.

Client ID #: \_\_\_\_\_ Building (circle one): JKC BMC PMC Survey Date: \_\_\_\_\_

Number and species of animal(s) that resided with you at the Village (ex. 1 dog, or 1 cat and 1 dog):

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Please answer each of the following statements by placing an X under only one response.	Yes	No
I am taking my animal(s) with me to my next housing situation.		
Having my animal(s) with me helped me to work toward ending my homelessness.		

Comments or Suggestions:

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